

CPShub – Security Policy

Protecting Your Data is Our Responsibility

Last updated August 01, 2024

We recognize the critical importance of safeguarding your pricing information and maintaining your competitive advantage. At CPShub, we are committed to ensuring the confidentiality and security of your data. Our platform has been meticulously designed and is continuously operated with robust security measures to protect your confidential information.

This document outlines some of the security measures we have implemented. We are deeply committed to security and are constantly enhancing our protocols. This page will be updated regularly with new security measures and information.

Physical Security

- **Data Centers:** All servers are hosted in data centers that have undergone SAS 70 audits.
- **24/7 Security:** Security guards are present around the clock to control access to the servers.
- **Regular Audits:** Human audits are conducted regularly to verify the integrity of our sites.
- **Remote Access:** Access to servers remotely requires multiple levels of authentication.
- **Internet Access Restrictions:** Sensitive servers are not directly accessible from the internet.

Network Security

- **Secure Operating System:** Our platform runs on a highly secure, hardened, and regularly updated version of Unix.

- **Firewall Rules:** Rigorous firewall rules are in place to control the ingress and egress of data.
- **Intrusion Detection and Prevention:** We utilize an Intrusion Detection System (IDS) and Intrusion Prevention System (IPS) with alerts for any abnormalities.
- **External Logging:** All actions are logged on an external central logging server, configured with alarms and automatic notifications.

Data Security

- **SSL Communication:** All communication between your browser and our servers is secured via a strong SSL certificate.
- **Server Communications:** Communications between our internal servers are re-encrypted to prevent monitoring.
- **Data Encryption:** All sensitive data is individually encrypted within our database.
- **Encrypted Backups:** Daily encrypted backups of the database are stored in multiple locations for disaster recovery.
- **Password Encryption:** All passwords are encrypted in our database using strong encryption techniques and cannot be decoded.

Operational Security

- **Customer Support Portal:** No sensitive data is displayed in our Customer Support portal.
- **Developer Authentication:** Developers require strong authentication to push code to our central repository.
- **Code Testing:** All committed code is automatically tested for errors, bugs, and security vulnerabilities by third-party services.
- **24/7 Monitoring:** All systems are monitored 24/7 using leading third-party tools for errors, exceptions, and performance issues.

Vulnerability Reporting

If you believe you have identified a security vulnerability in our platform, please send a detailed email to info@CPSHub.com. We treat security vulnerabilities with the highest priority and will address them promptly.

Following documents are linked together and should be read as a whole and single docket that outlines the legal framework that can be found on the website/platform/application:

1. Terms of Use
 2. Privacy Policy
 3. Cookie Policy
 4. Disclaimer
 5. Security Policy
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